

2019 – NSO Medical Supplement Plan Options



FREQUENTLY ASKED QUESTIONS

MEDICAL QUESTIONS:

1. Who is eligible for this plan?

Retired Medicare eligible members, spouses and widows/widowers.

2. Can a spouse enroll if the NSO member is not yet retired?

Yes, as long as the member is in good standing with NSO, their retired Medicare eligible, spouse can enroll.

3. Can I keep my current Medicare Medical Supplement Plan in conjunction with this offering?

No, you are only able to have one Medicare Medical Supplement Plan at a time. If you are currently offered a stipend, please be sure you confirm if you can use the stipend for this plan. Some plans only subsidize their own specific offering.

4. Does this plan include Part D Drug Coverage?

No, this plan only supplements Original Medicare and you will need to continue with your current drug coverage or find a drug plan alternative.

5. Does this plan require medical questions to enroll?

No, this is a guaranteed issue plan, regardless of current medical conditions.

6. Does this plan require referrals?

No, this plan does not require referrals.

7. Does this plan require pre-certifications?

No, this plan does not require pre-certifications.

8. Does this plan have a network?

No, you can go to any provider, hospital, or Facility that accepts Medicare.

9. Can I go to my current providers?

Yes, you can see any provider that accepts Medicare.

10. How do I enroll into a Hartford Plan?

Please contact Labor First at **888-910-0866** to request enrollment materials.

11. When will I receive my card/ Welcome Kit?

Cards and Welcome Kits will be received dependent upon the time Labor First receives your completed and signed application and effective date of your coverage.

12. What do I do if I lose my card?

Please call Labor First at **888-910-0866** and we will obtain a new one on your behalf, mail you a temporary card, and call your pharmacy and/or providers if needed.

13. Can I leave the plan and come back?

Yes. This is a voluntary offering and you can leave and come back at any time.

14. How much do I have to pay for the plan?

Please contact your Dedicated NSO Retiree Advocate Team Toll Free at **888-910-0866** to confirm the monthly rate. Rates vary by age.

15. Who do I call if I need assistance with the plan?

Please call Labor First Toll Free at **888-910-0866** to reach your Dedicated NSO Retiree Advocate team from the hours of 8:00am to 5:00pm EST.